

Multi-Factor Authentication

Registration via login.virtusa.com

[Version 1.1 – December 21, 2022]

How to register via login.virtusa.com

Important: It is mandatory to register for a **minimum of 04 authentication methods** from the below list to enable Self-service password reset and to experience secured access to Virtusa applications.

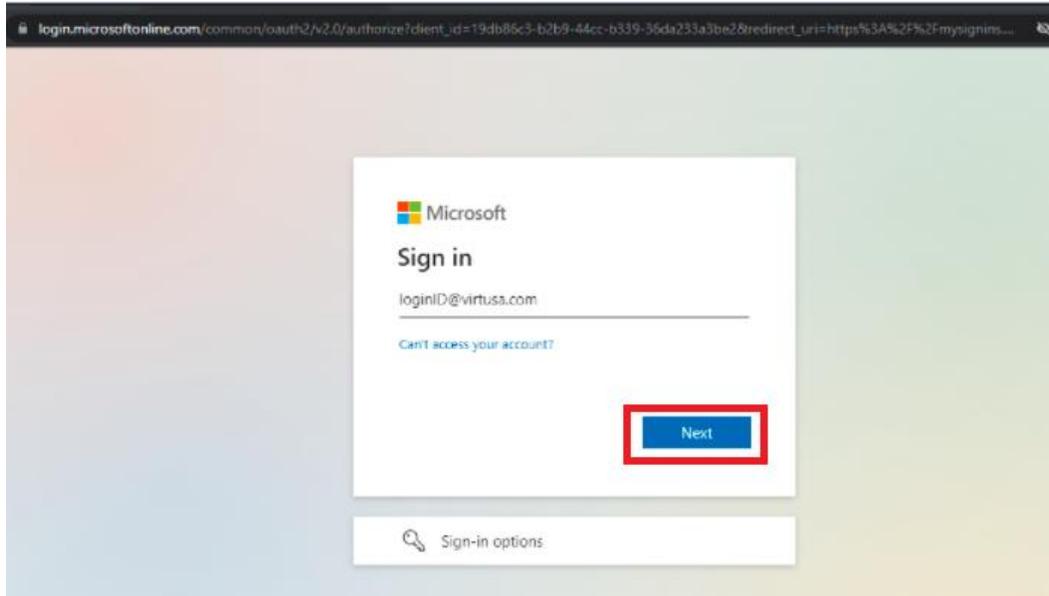
- ✓ **Method 1: Mobile Phone (Text or call)**
- ✓ **Method 2: Personal e-mail**
- ✓ **Method 3: Security questions**
- ✓ **Method 4: Authenticator app**
- ✓ **Method 5: Alternate Phone (Text or call)**

Step 1: Go to login.virtusa.com and under 'Manage My Account' click 'Register Now' to register for MFA

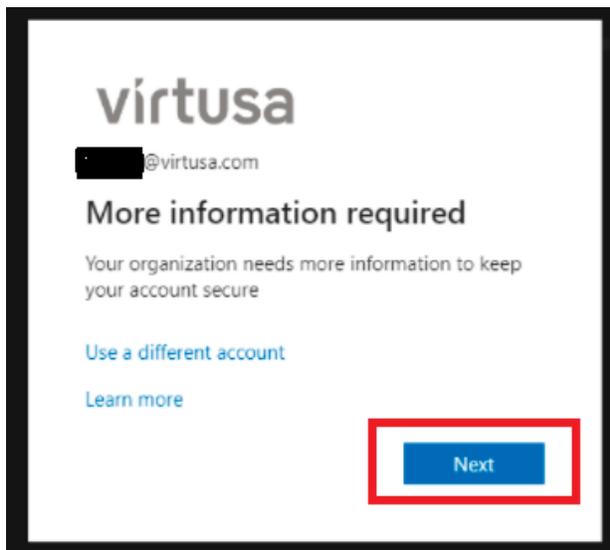
The screenshot shows the 'LOGIN' interface with the 'Manage My Account' section highlighted. The 'Register Now' button is circled in red. The page is divided into four main sections: Web Access, Manage My Account, Mobile Access, and Cloud Access.

- Web Access:** Connect remotely to corporate apps without VPN. Buttons: Enter Time, View E-mails, View Other Apps. Below: Connect remotely to all corporate apps (deprecating). Button: Web App Gateway. Help & troubleshoot link. Note: *If you have been issued a Virtusa machine, access applications directly.
- Manage My Account:** Register for Multi-Factor Authentication (MFA). This enables self-service password reset and secure application access. **Register Now** button (highlighted). How-to guide link. Reset your password or unlock your account. Reset / Unlock button.
- Mobile Access:** Get all apps on Company Portal. Enroll on the Bring Your Own Device (BYOD) program for all Virtusa apps. Install Microsoft Teams if you are working remotely so that you can be reached regarding your support requests. #GoMobile button.
- Cloud Access:** Access cloud environments securely. A single entry point to securely access all cloud resources on AWS, Azure and GCP. No VPN needed! *Prior access to the resources is mandatory. Cloud Gateway button.

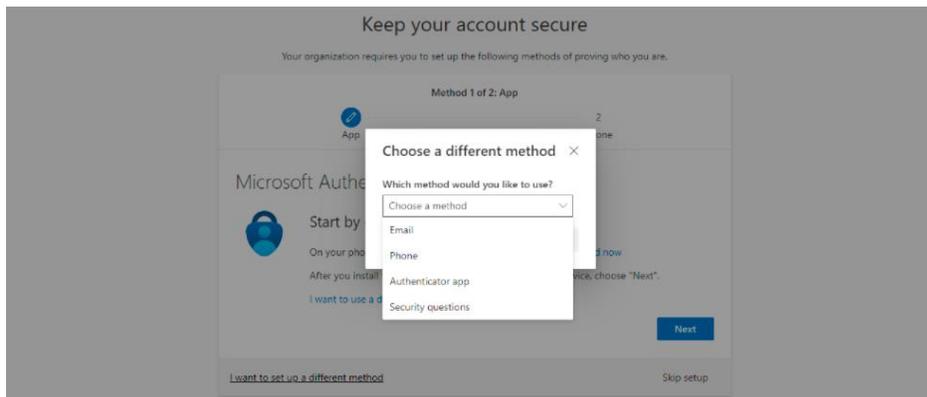
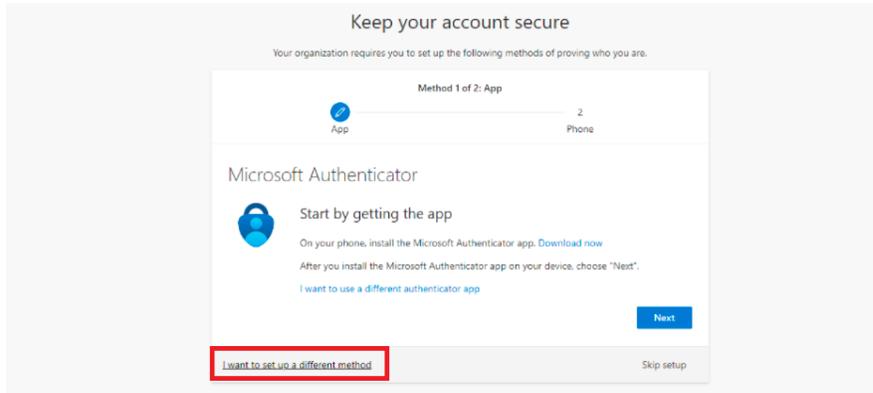
Step 2: Login using your Virtusa credentials and click **'Next'**



Step 3: Since you are accessing Virtusa applications for the first time, you will be prompted to register with MFA. Click **'Next'** to proceed.

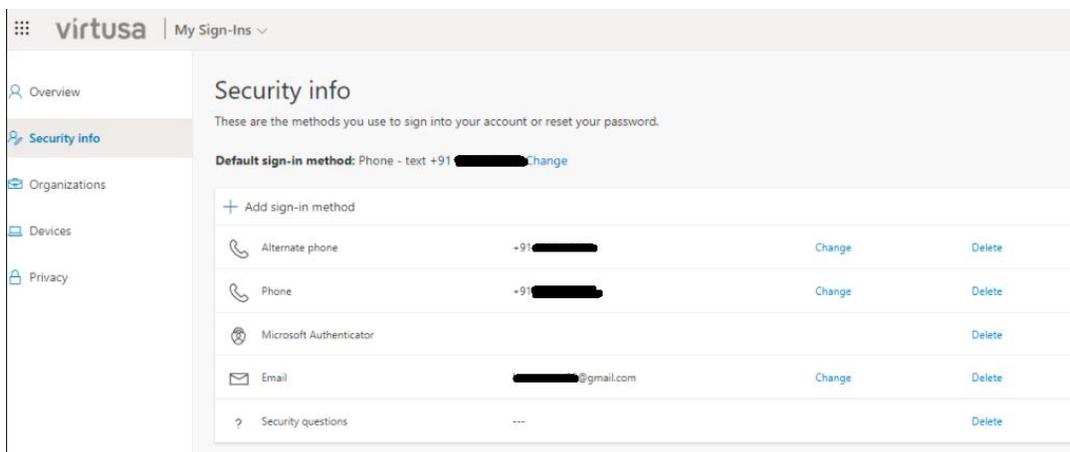


Step 4: You would be asked to configure the authenticator app. You may continue with configuring authenticator app or select **'I want to setup a different method'** for configuring other authentication methods.



Please follow the instructions and complete the registrations for the 2 authentication methods. Next you would be redirected to 'My Sign-ins' page. Please configure an addition of 3 authentication methods under **'My Sign-ins'** page.

Once you have completed registering to all methods, you would see the below in the 'My Sign-ins' page.



Enable Phone Sign-In

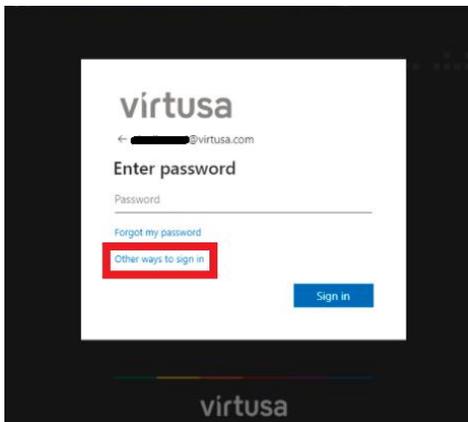
Important: This is only for Virtusa enrolled mobile device users

You can use phone sign-in password-less authentication to easily sign in to your Virtusa applications. Instead of typing Virtusa domain password, you can now enter only two digits to have seamless secure login. To set up the configuration:

Step 01: Open the 'Authenticator app' in your Virtusa enrolled mobile phone and select 'Set up phone sign-in'



Step 02: Once you are prompted to enter the password with the application login, select 'Other ways to sign-in'



Step 03: Click **'Approve a request on my Microsoft Authenticator app'** to change the authentication mode to phone sign-in



Additional info:

- To enroll the mobile device to Virtusa MDM, go to [Virtusa BYOD Program | Virtusa](#) and refer the installation guide for [Apple](#) or [Android](#)

