virtusa

DATASHEET

Logistics Decisioning

Enhance transparency and visibility across the supply chain

Improving transparency in the chain-of-custody is high priority for logistics companies. Consumers demand better communication on order status and shipment visibility. Furthermore, regulators are pushing for stringent compliance norms to ensure that no weak points infiltrate the global supply chain.

Virtusa's Logistics Decision Tool, Where is My Order (WisMO), is a framework built on the Pega platform, which allows customers to "track & trace" their orders accurately. The framework helps manufacturers and logistics companies gain insights on order status in real-time. By automating shipment tracking, WisMO enables a 360 degree view with "track and trace" for different vehicle configurations.

The framework is built on a robust foundation with industry standard attributes making it easy to adapt to specific requirements. These logistics industry building blocks are configurable and flexible allowing for easy integration of new concepts such as blockchain and technologies such as drones, while also helping comply with stringent regulations.

The Result?



Enhanced Customer Experience



Strategic Logistics Management



Enhanced Operational Efficiency



Virtusa's WiSMO framework helps logistics companies manage uncertainty, cut operational costs, and deliver superior customer service.



Insightful Dashboards

The framework comes with various dashboards with typical KPI's for better management of shipment delivery and pre-empting any significant changes that might impact fulfilment.



Weather widget

We've integrated technology such as weather widgets to help logistics companies determine how weather may impact order delivery.

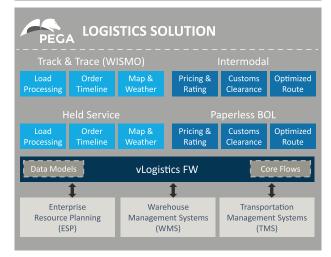


Flexibility

The framework is designed to allow maximum flexibility. The ability to ingest orders from separate sales/ order systems and integration to warehouse management, transportation management and ERP systems is part of the foundational design.

Logistics Solution Architecture





CHANNELS		USERS	
Phone	Website	CSRs	Warehouse Personal
Emails	Social	Route & Load Planners	Customers



For more information about Virtusa, write to: salesinquiries@virtusa.com

About Virtusa

Virtusa Corporation (NASDAQ GS: VRTU) is a global provider of Digital Business Strategy, Digital Engineering, and Information Technology (IT) outsourcing services that accelerate our clients™ digital transformation journeys. Virtusa serves Global 2000 companies in Banking, Financial Services, Insurance, Healthcare, Communications, Media, Entertainment, Travel, Manufacturing, and Technology industries.

Virtusa engages its clients to defend and grow their business by introducing innovative products and services, creating operational efficiency using digital labor, developing operational and IT platforms for the future, and rationalizing and modernizing their IT applications infrastructure.

Founded in 1996 and headquartered in Massachusetts. Virtusa has operations in North America, Europe, and Asia.