

An effortless auditing experience

with Virtusa's Intelligent Audit Platform

Auditing is a cumbersome process. It proves to be a daunting exercise for most organizations. It is a time-consuming process that demands immense manpower. No wonder the audit industry is moving towards technology-driven solutions that ensure efficiency! Manual sampling and auditing are time-consuming and limit the ability to analyze large volumes of data, leaving critical information undetected.

The world needs a platform that defines, measures, and tracks data to ensure a seamless auditing experience and produce quality assurance.

Presenting...

Virtusa's Intelligent Audit Platform (IAP) that provides real-time reports with the help of automated and guided processes, helping you to easily track and monitor the audit process all from a centralized system. You will increase audit efficiency with more accessible work allotment, simplified discrepancy tracking, and holistic views of defect information.

The solution is fully compatible with audit regulations prescribed by the Centers for Medicare and Medicaid Services (CMS) and MTM (Member Touchpoint Measures) prescribed by Blue Cross Blue Shield Association (BCBSA), etc. Thus, having a direct impact on the healthcare payers' star rating that is credited by the American government.

Salient Features of Virtusa's IAP

There is more than one reason why Virtusa's IAP is distinctive. It comes with capabilities that solve all the auditing challenges:



Initial setup and configuration

The initial setup and configuration functionality allow the business organization to set up a new Audit Program based on various audit properties such as Line of Business, Functional Area, and Type of Audit. Moreover, it enables the user to schedule the audit or set the audit to recur based on the business requirements.



Sampling

Automation is the key. Our solution offers highly customizable and extendable data sampling feature supporting both manual and automated sampling functionality. Based on the requirements of the audit program, our solution offers various methods of defining the type of sampling data that needs to be pulled. In addition to this our solution is extendable to various sampling algorithms and can also integrate with any sampling engines or systems to retrieve the data.



Source document retrieval

Virtusa's IAP uses Pega robotics-driven Robotic Process Automation (RPA) to retrieve source documents. This helps with faster auditing without accessing multiple systems.



Audit distribution

Your company can achieve increased productivity using intelligent work distribution. The role-based work allocation features allow real-time updates.



Audit workflow

The solution offers holistic, smart checklists to capture discrepancies. Robust and organized processes translated into workflows.



Scoring and reporting

Real-time reports and monitoring allow you to take informed decisions by auto generating 'Accuracy' and 'Timeliness' scores.

Virtusa's deep healthcare expertise drives innovation and transformation

We are proud to be developing and managing two of the world's largest payer contact center platforms:

9 of the Top 10 - US healthcare insurers

6 of the Top 15 - Global pharmaceutical companies

Digital transformation for a large national payer by setting up automation CoE and driving large scale robotic automation:

Over 100 - Hospital system

10 of the Top 25 - Global med device and distributors

Virtusa is a fast-growing digital engineering and IT services company, with 30K+ digital engineering consultants

25

Countries

50+

Locations

36,500+

Digital innovators

230+

Active clients

Industry recognitions



Won AWS' Industry Solution NSI Award for 2021



Won Partner Innovation and Industry Excellence Award for 2022



Scored CDP "Leadership Band" for Initiatives to Mitigate Climate Change



Recognized as a Top Employer consecutively in the UK and UAE

About Virtusa

Virtusa Corporation is a global provider of digital engineering and technology services and solutions for companies in the financial services, healthcare, communications, media, entertainment, travel, manufacturing, and technology industries worldwide. At Virtusa, digital engineering is at the heart of everything we do. We are 35,000 builders, makers, and doers that partner with customers to reimagine enterprises and creatively build solutions to the most pressing business challenges that move them to the forefront of their industries.

Virtusa's unique "Engineering First" approach means never presenting an idea we can't execute. With deep industry expertise and empowered agile teams made up of world-class talent, we think about execution early in the process, because the earlier you think about execution the earlier an idea can have an impact. Solving from the inside out enables businesses to respond swiftly to changing needs with improved quality, lower costs, and lasting results.

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