

Quicken the time to revenue recognition with Salesforce CPQ implementation by Virtusa

Customers increasingly expect shorter proposal timelines and faster implementation to stay ahead of their competition. However, manual processes, legacy systems, and complicated and matrixed business rules delay quote-to-billing cycles.

Simplify your quote-to-billing process with Salesforce Configure, Price, Quote (CPQ) powered by Virtusa. With guided selling, solution configurations, the pricing engine of CPQ helps you integrate your sales and finance on a single platform. It streamlines your processes and expedites your quote-to-billing cycle irrespective of the stage of the user journey.

Why clients are choosing Virtusa

A successful quote-to-booking journey includes a perfect amalgamation of technology with business that can simplify processes for higher deal win rates. Our Salesforce practice is armed with the right know-how and a transparent process architecture helps you experience:

33%

improved business operational efficiencies

25%

increased speed to implement revenue recognition

350/

increased upselling and cross-selling

50%

increased client satisfaction and higher chances of recommendation

Capabilities

Our four-pronged approach towards systematic, accurate, and responsive quote-to-billing

Optimization Operate

Advisory services

- Revisit business processes guidelines
- Define governance
- Establish roadmar
- Define a standardized approach
- Customer digital footprint, journey, UI/UX mapping
- KPI definition

Design prototypes

- Build out standardization models for pricing, products, taxation, business processes, targeting 85% configuration
- Build Prototype
- Measure Success
- Learn & Improve

Build and Scale

- Set-up and align client engagement model
- Test and DevOps setup
- Leverage IP accelerators

Optimize and manage

- Continuous Improvement & Innovation
- · Post-production planning
- Target operating model
- Transition & Support
 - SLA Tracking-L2/L3 & Reporting
 - Monitoring & Health Check
 - Incident Management
 - Change ManagementKPI definition

Key accelerators

v+ Command center

Change quote document format, price waterfall settings, and automations faster and effectively

v+ CPQ billing enhancer

Streamline complex billing component customization for quicker response time and update accuracy

v+ Summary quote management

Update large sets of data with one click and create a summary quote faster

CPQ evaluator for billing

Framework to explore the existing system to determine readiness and architecture approach to billing implementation

