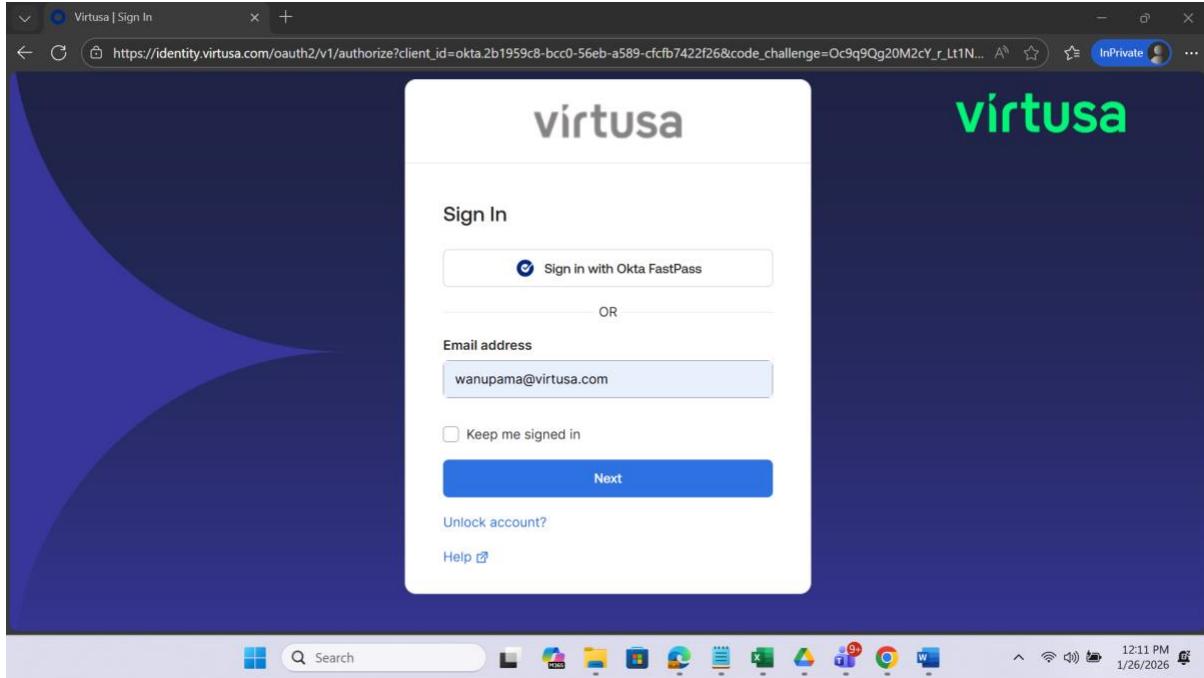
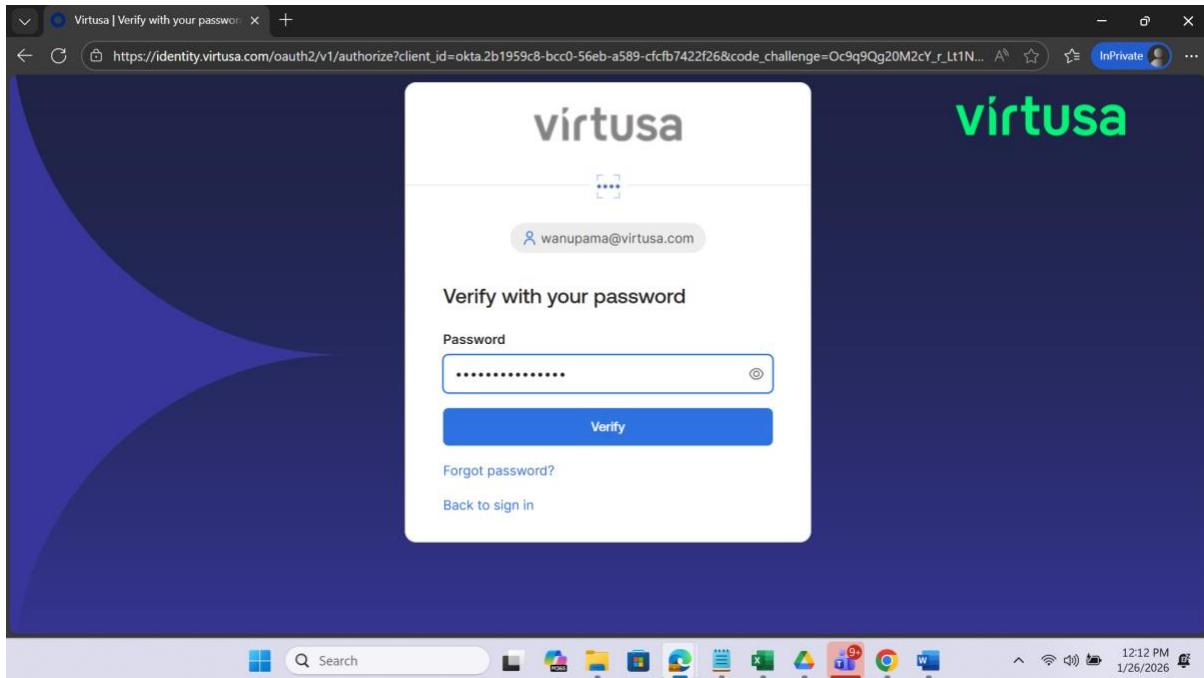


## Password Reset via Okta Portal

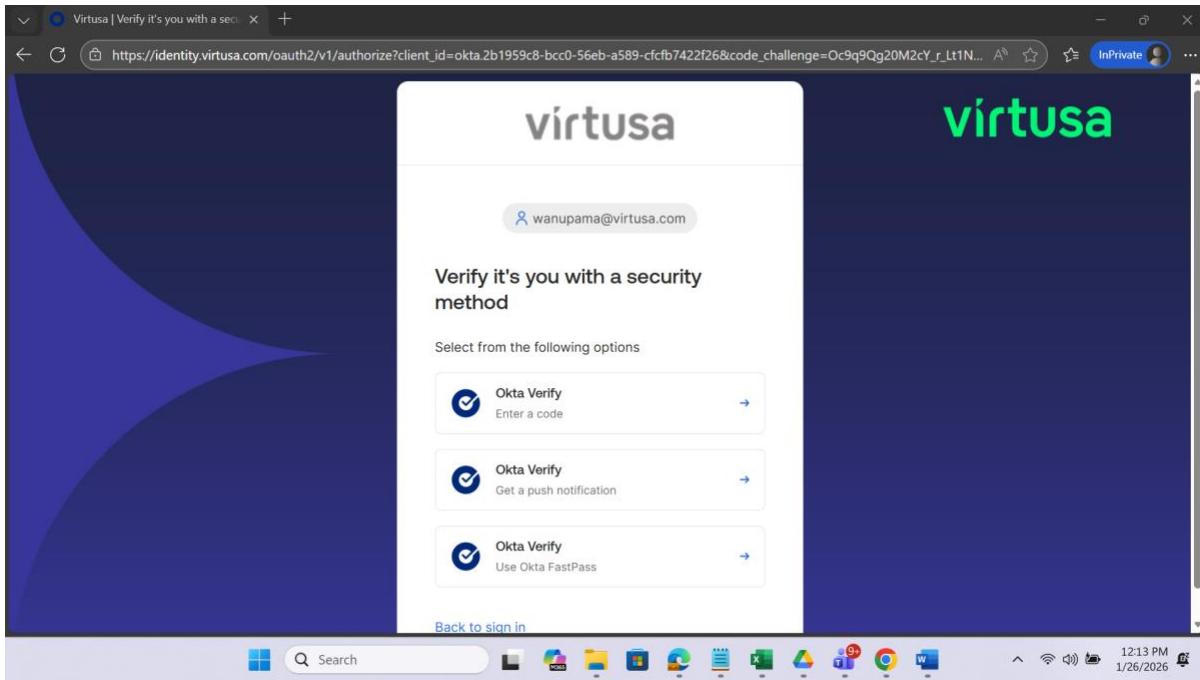
- 1) Login to <https://identity.virtusa.com> portal



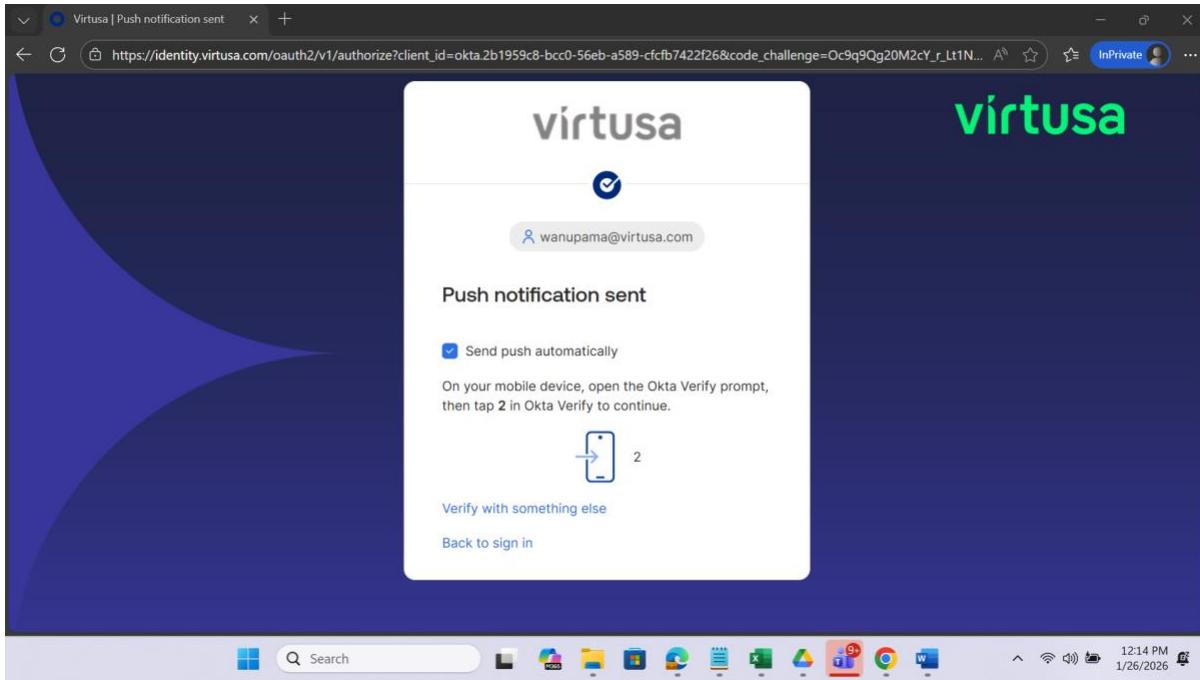
- 2) Enter the password



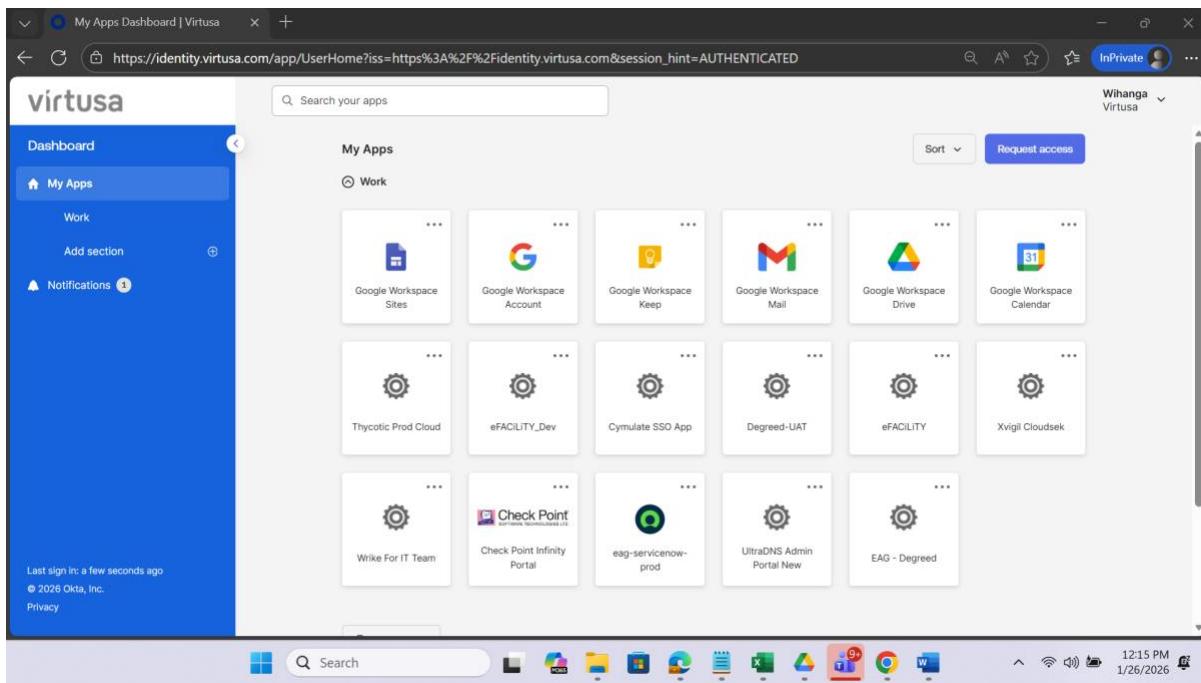
3) Choose the MFA method.



4) Complete the MFA

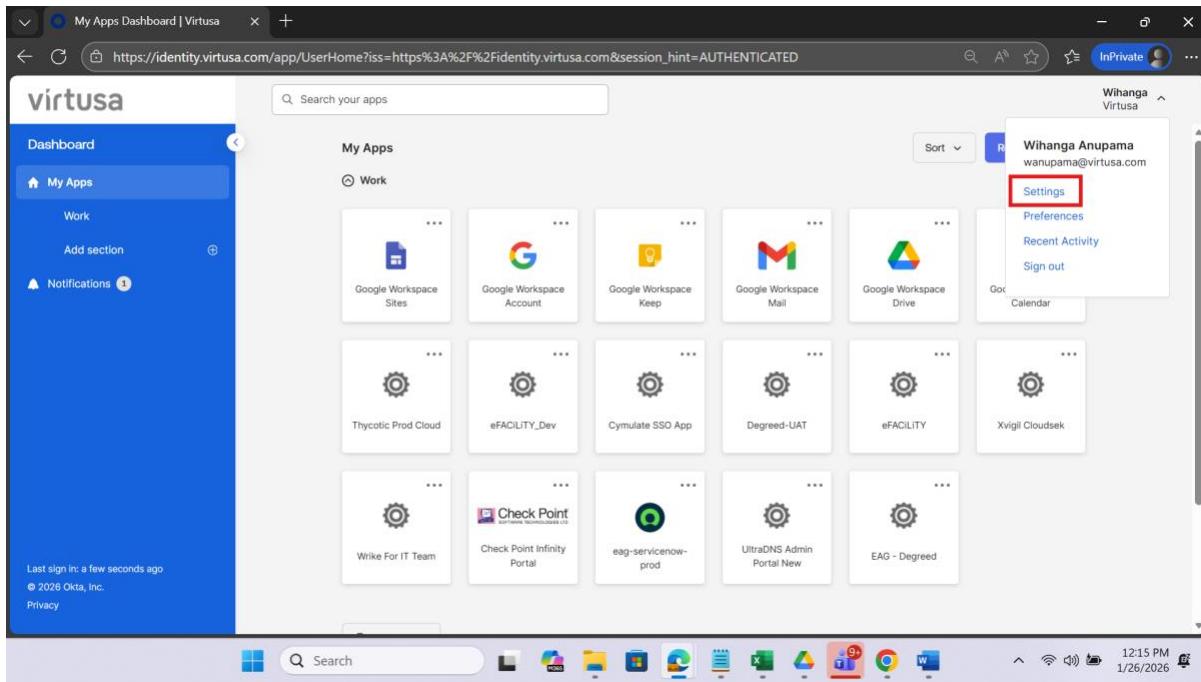


5) Okta Dashboard will be loaded as below



The screenshot shows the Okta My Apps Dashboard for the user 'Wihanga'. The left sidebar is blue and displays the 'Dashboard', 'My Apps' (selected), 'Work', 'Add section', and 'Notifications (1)'. The main area is titled 'My Apps' and is divided into 'Work' and 'Personal' sections. The 'Work' section contains icons for Google Workspace Sites, Google Workspace Account, Google Workspace Keep, Google Workspace Mail, Google Workspace Drive, Google Workspace Calendar, Thycotic Prod Cloud, eFACILITY\_Dev, Cymulate SSO App, Degreed-UAT, eFACILITY, and Xvigil Cloudsek. The 'Personal' section contains icons for Wrike For IT Team, Check Point Infinity Portal, eag-servicenow-prod, UltraDNS Admin Portal New, and EAG - Degreed. A search bar at the top is labeled 'Search your apps'. The top right corner shows the user's name 'Wihanga' and 'Virtusa'. The bottom right corner shows the date and time as '1/26/2026 12:15 PM'.

6) Click the drop-down button near to the user profile and choose settings button.



The screenshot shows the Okta My Apps Dashboard for the user 'Wihanga'. The user profile icon in the top right corner is highlighted with a red box. A dropdown menu is open, showing the user's name 'Wihanga Anupama' and email 'wanupama@virtusa.com'. The 'Settings' option in the menu is also highlighted with a red box. Other options in the menu include 'Preferences', 'Recent Activity', and 'Sign out'. The rest of the dashboard and application grid are visible.

7) Scroll to the Change Password section. Enter your current password and new password according to the displayed password policy, then click Change Password. The password will be updated successfully.

My Apps Dashboard | Virtusa

https://identity.virtusa.com/enduser/settings

virtusa

Dashboard

Account

Personal Information

Change Password

Change Password

Security Methods

Display Language

Last sign in: a minute ago  
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Privacy

12:25 PM 1/26/2026

a. **Note: In some cases, you may be required to click Edit Profile and complete MFA before changing your password.**

My Apps Dashboard | Virtusa

https://identity.virtusa.com/enduser/settings

virtusa

Dashboard

Account

Personal Information

Change Password

Security Methods

Display Language

Last sign in: 9 minutes ago  
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Privacy

12:32 PM 1/26/2026